

# Condor Investigate

**A flexible end-to-end investigations management system designed to support information collection, sharing and tracking and built for the highly complex, specialised and non-linear nature of investigations.**

Condor Investigate is a sophisticated, easy-to-use centralised hub that displays and provides insight into every phase of an investigation, giving you and your teams complete oversight of investigations - from planning to evidence and information collection, brief production and outcomes management.

With two decades of experience with Australia's leading intelligence organisations, Condor Investigate not only meets every requirement of the AGIS 2022 guidance but exceeds it in ways that make investigations more effective and efficient, enabling investigators to work in a flexible yet transparent way, respond to intelligence and allow the investigation to take its own path.

Assess incidents, manage referrals, track decision making, plan investigations, manage compliance and reporting (with no additional admin), integrate with third-party forensic platforms, request and manage internal support requests with different teams, manage special operations and produce legal documents from automated templates.



## 1. Configure user roles

Assign and configure user roles with tailored security access (to teams, investigations or specific evidence), allowing for remote access to all information, and documentation required.



## 2. Investigation planning and resourcing

Plan and manage investigations with real-time insights into resource capacity, without losing time or slowing down investigations.



## 3. Track investigation activity

Access a range of investigation-related activities. Track and action multiple investigations simultaneously and reduce unnecessary bottlenecks.



## 4. Single source of truth

Update evidence record in real-time from any location as new information is confirmed. All team-members with appropriate access can see updates in real-time.



## 5. Gather and manage evidence

All evidence is lodged on the case management system at time of collection and all movements able to be tracked from that point.



## 6. Clear chain of evidence

Maintain a complete and reliable chain of evidence. Manage the collection, authorities, movements, storage, use and disposal of evidence.



## 7. Process improvement, automation and efficiency

Automation reduces administrative burdens, increases efficiency and streamlines processes.



### 8. Government-grade security – IRAP assessed

Flexible and granular security and access controls to meet varied and complex security requirements. Secure cloud deployment with end-to-end SSL encryption through all network layers.



### 9. Data-driven decision-making

Improve your resource allocation, save time and reduce risk. Total assurance and accountability for decisions.



### 10. Cross-team collaboration

Integrated with other teams, units and departments as a central point of truth. Refer to specialist teams with full transparency into results and outcomes in real-time. Comprehensive record of all information requests and responses.



### 11. Out-of-the-box functionality

All functionality available 'out-of-the-box', with easily accessible libraries of activities, templates, workflows and e-briefs.



### 12. Configurable / Flexible

Flexibility to configure secure access, processes, reporting, activity types, document templates, investigation types and workflows to your specific organisational needs.

## Condor Investigate for field agents



#### Built to support the way you investigate

Investigations are rarely linear – so Condor provides the flexibility to easily change focus, add activities, log evidence and create file notes, status reports and other documentation.



#### Cut down on admin by automating document production

Ready loaded with a library of templates including case notes, plans, status reports, interviews, statements and evidence collection to briefs of evidence, intelligence reports and case records, search warrants, memoranda, affidavits and briefs of evidence, with the option to add your own documentation templates to further cut down on administration resourcing.



#### E-briefs

All of the rich evidentiary data gathered during an investigation is available to be fed into the brief of evidence and pulled together in the system significantly reducing admin time. Different templates are available for different brief types with full referencing and linages to the evidence matrix, output as an e-brief including evidential media and documents.



#### Specialised for Australian law enforcement

Specialised support for advanced law enforcement powers including warrant and notice management, informant management, controlled operations and assumed identities.



#### Accessible on the go with secure mobile log-ins

Removing the time constraint of double-handling, allowing all information to be logged and shared in real-time across units. Configurable security means only the right people will have access to each investigation.

## Condor Investigate for management and analysts

### ✔ Manage access and security

Security access is configurable at a granular level meaning you'll never have to run investigations off-system. Ensure the people that need access can log in from anywhere to have access to the information they need to make decisions and take action while keeping sensitive investigations compartmentalised and secure.

### ✔ Build rich information profiles

Each investigation connects entities of interest (people, property, vehicles or companies), allowing information about the entity and their relationships to build up over time from multiple investigations, covert operations and sources to provide rich historical data to all investigators.

### ✔ Simple and automated matter ingestion

Incidents are automatically pulled or pushed into the system, and based on easily configured rules in the system, the matter is sent to the appropriate team for initial assessment.

### ✔ Workflow and processes

Configured for each team, allowing for different investigative needs with a broad library of specialised activity types – including case notes, plans, status reports, interviews, statements evidence, checks and decisions available 'out-of-the-box'.

### ✔ Specialised for the Australian environment

With the functionality required to manage legislative powers including warrant management, T2 powers and risk management, Condor modules integrate to provide a full-service investigation management solution to all levels of law enforcement.

### ✔ Full accountability and transparency

Decisions about investigations are managed within the system with easy configuration of appropriate processes for each type of investigation and approval required.

### ✔ Single point of truth for powerful reporting

All data is in the same system so rich, powerful and fast reporting is available in real time.

## Industry experts on your team

With over 100 years of industry experience, our team has a thorough understanding of end-to-end investigative and intelligence management processes, paired with world-class IT security knowledge. We have developed and refined a proven agile approach to designing and implementing solutions that meet your organisation's specific investigation and intelligence case management requirements.

We also know that providing the solution is just the first step in the journey. Not only do we offer an end-to-end software solution, but we also offer end-to-end customer service, ongoing support and enhancements as your environment and requirements evolve. Our clients are our top priority, and our ability to continue delivering value and impress is reflected in our many long-term partnerships with our clients, many spanning well over a decade.

## Condor Investigate and the Australian Government Investigations Standards (AGIS)

The Australian Government Investigations standards 2022 articulates the minimum standards an investigations team should expect of their investigations management software.

Condor meets and exceeds all the requirements for an Electronic Investigations Management System (EIMS). For more information or for an obligation-free demonstration, contact us.

Level	Functionality	Condor meets	Condor exceeds
High level	Allegation or Intelligence Receipt	✓	✓
	Evaluation	✓	✓
	Planning	✓	✓
	Investigative activities	✓	✓
Specific capability	Investigative management	✓	✓
	Planning	✓	✓
	Tasking	✓	✓
	Scheduling	✓	✓
	Reporting	✓	✓
	Chronology	✓	✓
	Procedural documents & product generation	✓	✓
	Investigative activity recording	✓	✓
	Library of reference data	✓	✓
	Property / seizures	✓	✓
	Information capture & management	✓	✓

### Other modules include:

- Condor Investigate
- Condor Compliance
- Condor Intel
- Condor Assess

### Condor by Distillery Software

Founded in 1997, Distillery Software provides investigation and intelligence management solutions to law enforcement, anti-corruption, national security, border protection, regulatory and compliance and related domains. With knowledge and insight gained from over 20 years of experience, Distillery has purpose-built the Condor Suite for all intelligence-led investigation and operations management.